

New e-mail id by Income tax department for registering grievance in respect of pending cases under the Faceless Scheme

written by Income tax Expert | August 7, 2021



With the new Income tax e-filing website i.e. [e-filing 2.0](#) being deployed and people facing issues with same, Income tax department has been taking steps to resolve the queries and grievances of the taxpayer by launching helpline number, e-mail id etc.

Further, now Assessment proceedings, appeal proceedings everything is [faceless](#) and assessee is not having any authority to contact directly if the facility/ system of [faceless proceedings](#) is not functioning properly and hence Income tax department has come up with some new e-mail id's where the taxpayer can register their grievances in case they face any issue.

The e-mail id's are as under:

For Faceless assessments:
samadhan.faceless.assessment@incometax.gov.in;

For Faceless penalty: samadhan.faceless.penalty@incometax.gov.in;

For Faceless Appeals: samadhan.faceless.appeal@incometax.gov.in.

In the online post on twitter the Income tax department mentioned as under:

"In a move aimed to further improve taxpayer services in alignment with the Taxpayers' Charter, the Income Tax Department creates dedicated e-mail ids for

registering grievances in respect of pending cases under the Faceless Scheme.(1/2)

Grievances can be furnished as under: For Faceless assessments: samadhan.faceless.assessment@incometax.gov.in; For Faceless penalty: samadhan.faceless.penalty@incometax.gov.in; For Faceless Appeals: samadhan.faceless.appeal@incometax.gov.in. (2/2)"

To read the tweet [CLICK HERE](#).

Earlier also Income tax department has released various such e-mail id's or communication channels but very few of them actually helps and resolve queries of the taxpayer. Some of them are as under:

efilingwebmanager@incometax.gov.in

feedback.notice.neac@incometax.gov.in

orm@cpc.incometax.gov.in

Let's see how these new e-mail id's help or assist the taxpayers in facing faceless assessment.

You can book phone consultation/ assistance online with expert as mentioned below:

To book ITR filing with experts [CLICK ME](#).

To book phone consultation with experts for any Income tax related matters [CLICK ME](#).

To book consultation for Faceless Assessment with experts [CLICK ME](#).

To book phone consultation with experts for GST related matters [CLICK ME](#).

To book general phone consultation with expert [CLICK ME](#).